

booking form

how to book

Read the tour details and booking conditions.

Complete the booking form below and send it to us by post or email.

We will send an invoice for either the deposit (usually £600 or equivalent) or the full amount (if the tour is close).

The deposit can be paid by cheque, bank transfer or Paypal (details will be on the invoice).

If you have any questions at any time, then please contact us.

sarus bird tours, 12 Walton Drive, Bury, BL9 5JU, UK
tel: 0161 761 7279 e-mail: sarus@sarusbirdtours.co.uk

Enter any other details (e.g. sole-occupation, room-share arrangements, disabilities, dietary requirements etc)

Enter contact details for this booking. Please fill in at least one field

Please keep me informed about new tours in the future (you can unsubscribe at any time in the future by contacting us by email or phone)

I confirm that I agree to all the booking conditions of Sarus Travel (available in this document or on request). I have secured the necessary permission to sign on behalf of all the people listed on this form. I have or will arrange for comprehensive travel insurance.

booking conditions

Below are set out the Booking Conditions of Sarus Travel, of which Christopher Nigel Moorhouse of 12 Walton Drive, Walmersley, Bury, BL9 5JU is the Sole Owner. Signing the Booking Form, sending it by email, or submitting it online will enter you into a contract with Christopher Nigel Moorhouse, agreeing to these Booking Conditions in full. This agreement is subject to English law, and the exclusive jurisdiction of the English courts.

Payment: The relevant deposit must be paid at the time of booking. The balance is payable ten weeks before the starting date of the holiday, a reminder of which will be sent. If the balance remains unpaid after this date, we reserve the right to cancel your holiday and retain any deposit paid.

Cancellation: Cancellations by you of a confirmed booking must be made to us in writing, and will take effect from the date we receive this notification. The following scale of charges (payable by the person signing the booking form, expressed as a percentage of the total tour price), based on estimated losses suffered as a result of your cancellation, will be levied.

Over 60 days before start of tour	Deposit only
60-31 days before start of tour	50%
30 days or less before start of tour	100%
Day of start of tour or later	100%

Comprehensive Travel Insurance will usually cover you for these cancellation charges (less any policy excess), excepting where cancellation is due to purely financial reasons or unwillingness to travel

Tour Cancellation: We reserve the right to cancel any tour eight weeks before the tour departure date, due to insufficient bookings. In these cases, a full refund (including the deposit) will be paid to you. In the event of the necessity of cancelling a tour for reasons beyond our control; for example, technical problems with transport, government action, industrial dispute, war or threat of war, civil strife, terrorist activity, man-made or natural disasters, riot or severe weather conditions; we reserve the right to deduct from your refund, all reasonable expenses incurred by us in connection with your holiday (we shall obviously try to keep any such deductions to the absolute minimum).

Price Change: We shall endeavour to keep prices to those stated in the brochure, and those confirmed to you on booking. Once booking confirmation has been received, we will guarantee that the price of your holiday will not be increased, except in cases resulting from Government action, airfare increases and exchange rate fluctuations. Even in these cases, we will try to absorb small increases. Should any increase mean payment of 10% or more of the original holiday price, you have the right to cancel the holiday, with full refund of all money paid.

Delays: We cannot be held liable for any delay to your flights, or the consequences thereof. However, we will, at our discretion, provide additional services in such an instance.

Alteration of Itinerary: We reserve the right to change any published itinerary or leader without notice, either before or during the tour. Any such change will usually be due to circumstances such as illness, and uncertainties of travelling in foreign countries, such as adverse weather, local bureaucracy, potential danger etc. In such cases, we will not be held liable for any loss whatsoever as a result of these changes.

Alteration of Accommodation: Unfortunately, hotels may be overbooked or temporarily closed. In such cases, we reserve the right to change from the published hotels to those of a similar standard. This may also affect the itinerary. If accommodation of a lesser standard is all that is available, we shall refund the difference in price between that and the accommodation stated in the itinerary.

Alteration of Tour: We reserve the right to modify the tour details as published, or to cancel and curtail any tour if unforeseen circumstances amounting to *force majeure* arise. In these cases, we shall make a partial refund if the alteration results in lower costs to us. We accept no responsibility for expenses incurred by delays and changes of transport services, nor weather, strikes, quarantine, acts of God, and other causes beyond our control.

Our Liabilities: You participate in our tours entirely at your own risk. We cannot accept responsibility for the actions and omissions of those involved in your holiday over whom we have no direct control, such as airlines, transport undertakings, hotels and others. We can also assume no responsibility for loss or expense due to *force majeure*, including, but not limited to; war, riots, strikes, terrorist activity or natural disasters. With the exception of statutory instruments, our maximum liability shall be the price paid to us for the tour.

Complaints: In the unlikely event that you have cause for complaint, you must notify the tour leader, local agent or our office as soon as possible, and we will try to rectify or assist. If the matter is not satisfactorily resolved, then you must refer to our office in writing within 14 days of the end of the tour. The complaint will then be fully investigated. We will not accept any complaints outside of this timescale.

Authority: On tour, you are obliged to abide by the authority of the tour leader(s). If your behaviour, in the opinion of the tour leader(s), is detrimental to the welfare and/or safety of the group, or to their enjoyment of the tour, or you commit any illegal act, they have the right to dismiss you from the tour, with no right to any refund (for that tour, or any other booked tours). We can assume no responsibility for loss or expense incurred by you in consequence of such dismissal.

Privacy Policy: Any personal details which you provide will be used solely for the purpose of making necessary arrangements for a tour on which you are booked, unless you have expressly requested us to send you details about new tours. No personal details shall be divulged to any third-party, except where this is necessary to make tour arrangements for you. If you wish your details to be removed from our database, then please inform us, and we shall remove them. We do not store any credit card or banking details.

Your Financial Protection: Our ATOL number is 6563. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

For bookings without flights for citizens of the UK or EU, in compliance with the Package Travel, Package Holidays and Package Tours Regulations 1992, Sarus Travel operate a Trustee Account for your consumer protection. This means that all payments for your holiday are held in trust until you return from your holiday, providing full protection in the unlikely event of Sarus Travel's bankruptcy, or short notice cancellation by Sarus Travel. For full details, contact the Trustee, Dr. G. H. Heath; 0161 295 2279.